MDA Small Business Conference



Missile Defense Agency
Engineering and Support Services
(MiDAESS) Update

27 May 2010

Distribution Statement A: Approved for public release; distribution is unlimited **Kyle Carter Deputy Director, MiDAESS**



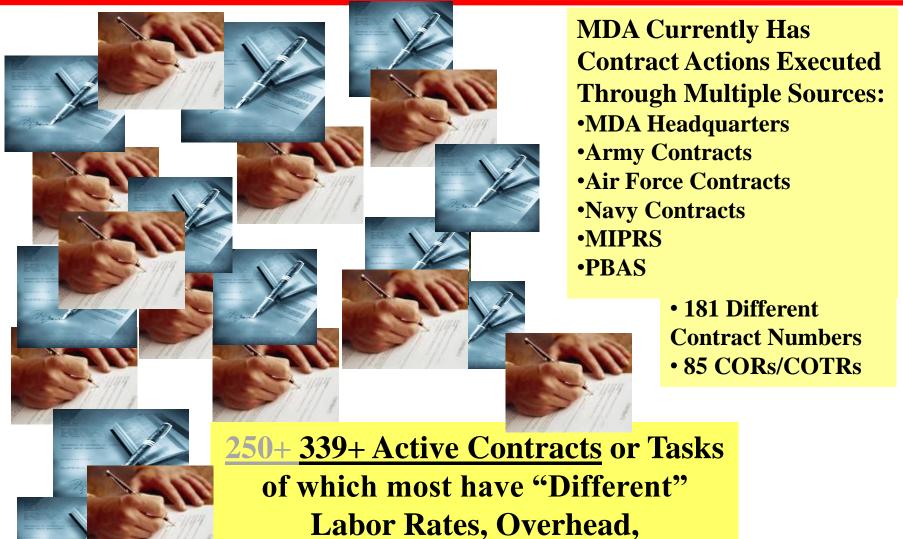
Agenda

- MiDAESS Strategy and Legislative Compliance
- MiDAESS Transition Implementation
- MiDAESS Way Ahead
- Question/Answers (Q&A)



10-MDA-5498 (17 MAY 10)

What is the Issue for MiDAESS?



and Administrative Fees



MiDAESS Strategy & Compliance



HASC Findings & MiDAESS Compliance

- ✓ MiDAESS Acquisition Complies with Requirements Identified in HASC and General Accountability Office (GAO) Reports
- ✓ MiDAESS Program Structure Provides "Centralized Management of Support Services" (Similar to Products)
- ✓ MiDAESS Program Structure Brings Discipline for MDA Support Services Planning, Requirements Definition, Market Research, Project Management, etc.
- **✓** MiDAESS Uses Performance-Based Acquisition Processes
- ✓ MiDAESS Personnel and Others Across the Agency Have Completed Basic Training for Performance-Based Work Statements Application
- **✓** MiDAESS Performance Measures are Combination of Core and Task Specific
- **✓** MiDAESS Surveillance and Reporting Being Worked



MiDAESS Program Mission

- Implement National Engineering and Support Services for the **BMDS** Mission across the **Enterprise**
- Uniformly Apply Missile Defense Technology Knowledge and Lessons Learned Across the MDA to Benefit all Programs
- Centralize the Acquisition of Support Services Manpower in a more Efficient Manner -- One Program
- Reduce Agency Overhead Cost Enterprise-Wide
 - Eliminate Non-MDA Management of Contracts and Associated **Administration Costs and Fees**
 - Reduce Number of Contracts from 200+ to an Estimated 40 (Final Number based on Industrial Market)

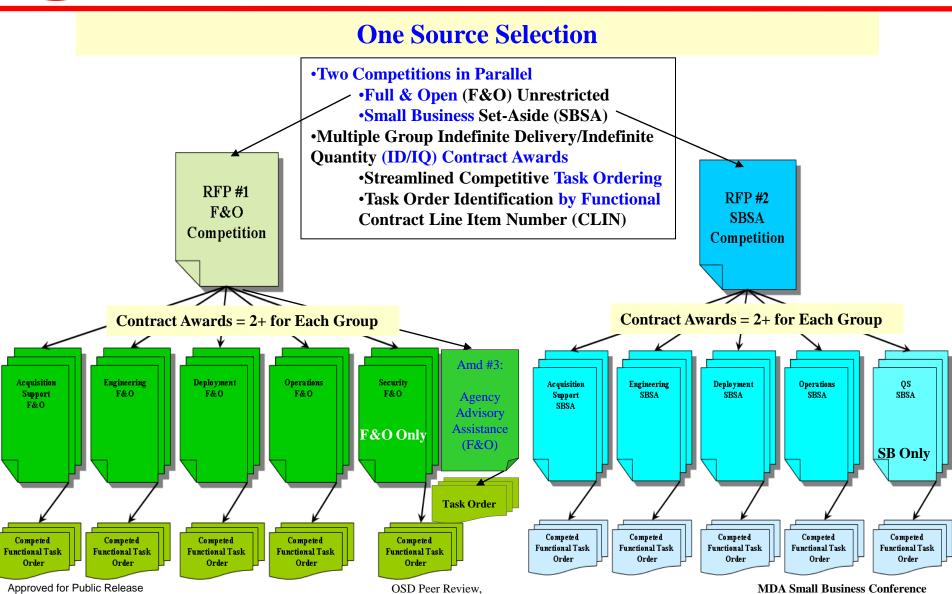
- Program Established October 2007 -



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"Functional Capability Group" Approach

MiDAESS Enterprise-Wide Strategy (National)



Phase II - 20-23 Oct 09

27 May 10



MiDAESS Scope Details

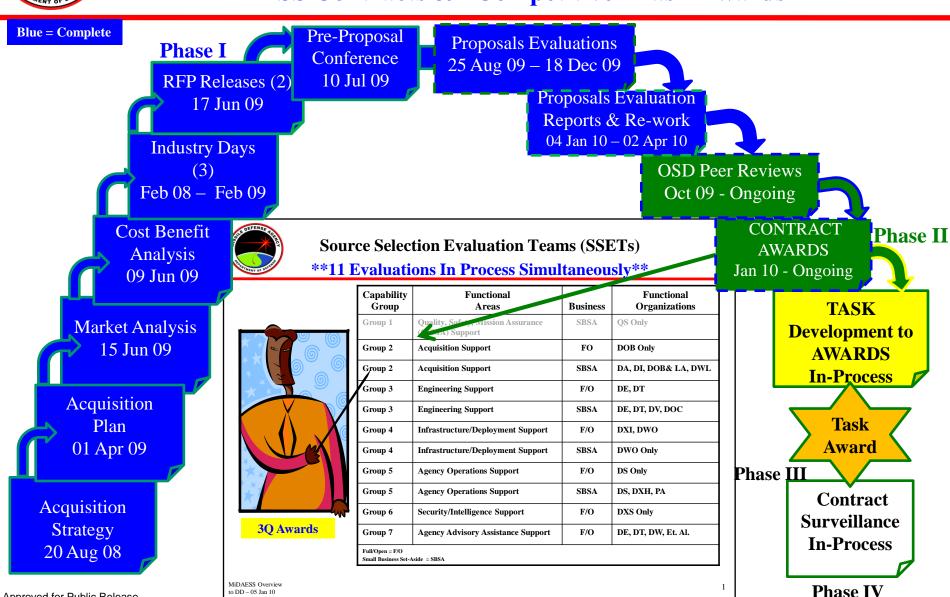
- Full Open & Small Business -

Full Open/Unrestricted		Small Busine	Small Business Set-Aside	
Group 1: None		Group 1: Quality, Safety, Mission Assurance Support		
Group 2: Acquisition Support		Group 2: Acquisition Support		
Strategic Planning & Analysis Business Operations		 Acquisition Management Readiness Management International Affairs	 Accounting Systems Cost Estimating Acquisition Business Support Legislative Affairs 	
Group 3: Engineering Support		Group 3: Engineering Support (Specialty)		
 Systems Engineering Laser Modeling & Simulation Test Support 	 Weapons C3BM Sensors Space Portfolio Engineering	 Threat Manufacturing/Production Specialty Systems Engineering Specialty Sensors Engineering Specialty C3BM Engineering 	 Test Provisioning/Test Assurance Test Analysis Advanced Technology Algorithms and Software IT Technology Management Information Assurance 	
Group 4: Infrastructure/Deployment Support		Group 4: Infrastructure/Deployment Support		
Worldwide DeploymentWarfighter Operations SupportJoint Staff/Service/COCOM Integration	 Management Activities Field Operations	BMDS Training & Education		
Group 5: Agency Operations Support		Group 5: Agency Operations Support		
Office Administration		•Executive Services • Visual Information Production Center	• Human Resources Management • Public Affairs	
Group 6: Security & Intelligence Support		Group 6: None		
 Security and Program Protection Intelligence and Counterintelligence Information Assurance 		N/A		
Group 7: Agency Advisory Assistance Support (Amendment #3)		Group 7: None		



Top-Level Acquisition Steps and Update

MiDAESS Contracts & "Competitive" Task Awards



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GAO Report – Jan 10

OSD DPAP Peer Reviews

- GAO Emphasized DOD Guidance Issued Sep 08 that DPAP Conduct Peer Reviews for Services Acquisitions [Re-emphasized by DOD in Feb 09]
 - OSD DPAP Peer Review Teams Make Recommendations and Shares
 Information with Organizations on Acquisition Best Practices
 - Peer Review Team Focuses on Acquisition Strategies and Pre-Award Reviews
 - Ensure Consistent Implementation of Policy and Regulations Across the Department
 - Improve Quality of Contracting Processes
 - Facilitate Strategic Sharing of Lessons Learned DOD Wide
- OSD DPAP Team is Reviewing Each MIDAESS Acquisition



MiDAESS Acquisition

Strategy & Approach Considerations

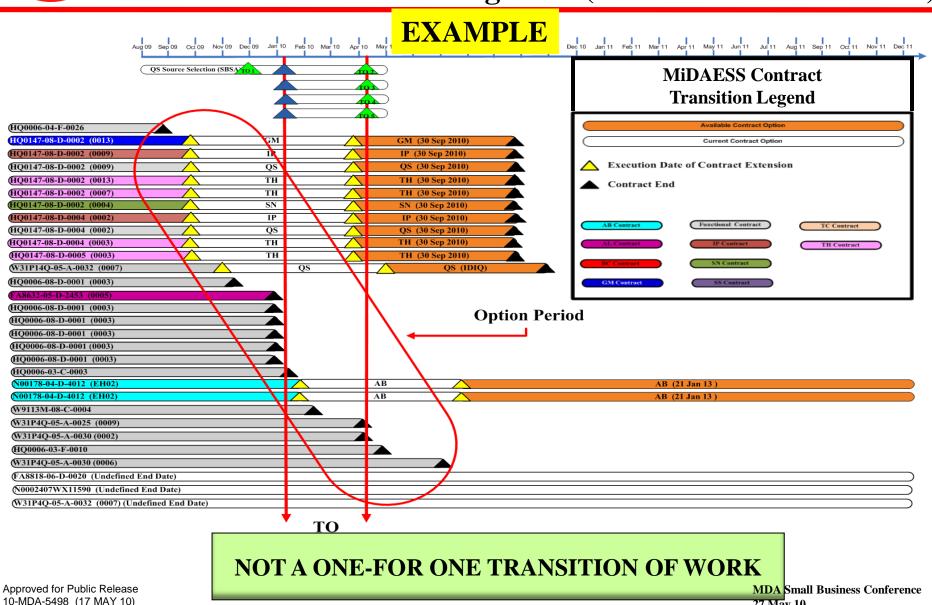
- Anticipate Contractor <u>Teaming and Partnering</u> National/ <u>Enterprise-wide Solution</u>
- One Source Selection Timeline: Full/Open and Small Business Competitions in Parallel
 - Multiple Indefinite Delivery/Indefinite Quantity (ID/IQ)
 Contract Awards 2 or More Awards, per Functional
 Capability Group
 - Performance-Based "Requirements" initiated by Task Order
- Existing Contracts Continue <u>until</u> Work is Transferred -- Centralized under MiDAESS Program -- at Contract Expiration, Option Exercise, Award Term Exercise, etc.



MiDAESS Transition Implementation

MS Legacy SETA Transition for QS

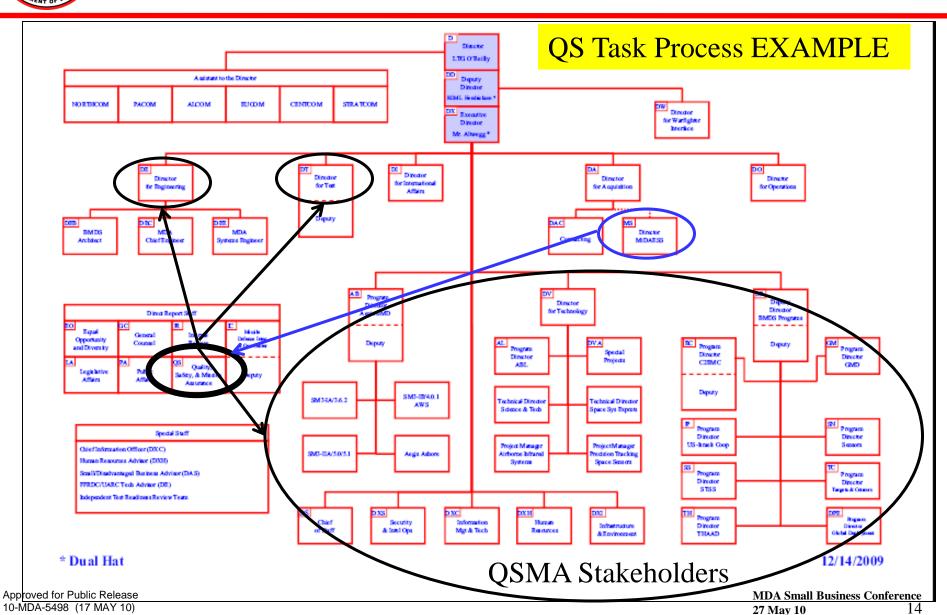
30 Contracts/Tasks – Heritage List (DX/MS Data Call Jul 09)



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Missile Defense Agency Organization Chart





Principles of Performance-Based Acquisition

"Performance-Based Acquisition (PBA)" means an acquisition structured around the results to be achieved as opposed to the manner by which the work is to be performed.

FAR Part 2.101

Describe the work in terms of the required results rather than either "how" the work is to accomplished or the number of hours to be provided (or the number of people)

Enable assessment of work performed against measurable performance standards (i.e., terms of quality, timeliness, quantity, etc. and quality assurance surveillance plans)

FAR 37.6



HASC Interim Report Findings

Performance Measures and Reporting

- Panel Identified Basic Measures of Performance for all Organizations
 - **Timeliness**
 - Completeness
 - Quality
 - Responsiveness
 - **Cost Control**
- Basic Measures Above were Identified in Request for Proposal (RFP) as Core **Reporting Items for MiDAESS**
- Surveillance is Necessary for Organizations to Make Determinations for **Performance Reporting**
 - Is Performance Excellent, Good, Poor What's the Measure?
 - Is Performance Timely What's the Measure?
 - Performance Measures Provide Insight to Determine Whether the Agency is **Paying More than Value of Service Performed**



MiDAESS Surveillance and Assessment

- Assessments Conducted at Task Order Level
 - Task Order Assessments Roll to Contract Level Assessment
 - Monthly Performance Data Collection from Assessments
- Share Performance Results among Government and Contractors
 - Formal Reviews with Government and Contractor Team
 - Use Performance Data for Future Task Order Evaluations
 - Use Performance Data for Small Business Statistics



MiDAESS Challenges Across the Agency

□ Acquisition Change from Cost to Firm-Fixed Price Contracting
☐ Alignment Culture Change from Separate Program and Functional Construct to a Combined Functional/Program MiDAESS Structure
☐ Agency Base Realignment and Closure (BRAC) with MiDAESS Implementation
■ Better View of Functional Priorities and Program Implementation
☐ Being involved in Tasks that Spread Enterprise-wide
☐ Being a Team Player from Day One
□ Consolidation of Work Enterprise-wide
□ Communications Enterprise-wide
☐ Cooperation and Teamwork

TRANSITON APPEARS COMPLICATED -- BUT EASILY ACHIEVEABLE



MiDAESS Way-Ahead

MiDAESS Activities	Initiated	Executed
FINAL RFP Release	Jun 09	Jun 09
PROPOSAL Submissions	Aug 09	Aug/Sep 09
Source Selection EVALUATIONS & SSAC/SSA Reviews	Sep 09	Apr 10
OSD Peer Reviews (for Evaluations)	Oct 09	Apr 10
Contract Awards	Jan 10	Ongoing
Functional "Task Plan" Development	Nov 09	Ongoing
"Task Execution" - Engineering & Support Services	Jul 10	Ongoing



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Is the Budget Complete?





Questions?

Is it the right NAICs Code?



Have all "Program Requirements" been Included at "Functional Level"



Making Decisions on which organization has the Requirement



Final SOW Reviews – By Function









House Armed Services Committee (HASC)

Report Excerpts

Services Legislation Changed in the Past Few Years!



HASC Interim Report Findings

Acquisition Reform

- Congress Requires a Management Structure for the "Procurement of Services" Comparable to Procurement of Products
 - Section 801 National Defense Authorization Act for Fiscal Year 2002 (P.L. 107-1070)
 - Enhanced in Section 812 National Defense Authorization Action for Fiscal Year 2006 (P.L. 109-163)
- MiDAESS Strategy was Approved by OSD Department of Procurement and Policy (DPAP) May 2009 as the MDA Program Structure for "Centralized Management of Support Services" was Implemented
 - MiDAESS Program is Based on Contractor Support for Functional Capability Groups
 - Contractor Groups Provide Skill Sets for Requirements Enterprise-Wide



HASC Interim Report Findings (Cont'd)

Acquisition Discipline for Support Services

- Services Constitutes a Majority of Acquisition Budget
- Panel Believes Services Acquisitions Require "at Least the Same Discipline" as Weapons System Acquisition
 - **☐** Requirements Definition
 - ☐ Market Research
 - ☐ Price Reasonableness Determinations
 - **☐** Project Management
 - **□** Oversight
 - **□** Appropriate Skill Sets
 - ☐ Best Practices and Sharing of Lessons Learned
- MiDAESS Program Structure Brings these Disciplines to the Agency
 - Disciplines Above are Already in Program Strategy and Structure
 - Task Process Allows for Specific Definition of Requirements



HASC Interim Report Findings (Cont'd)

Management and Oversight

- Other Organizations have Already Implemented a Management and Oversight Structure to Comply with Laws:
 - Navy Commands Manage Services // Oversight by Deputy Assistant Secretary of the Navy for Acquisition and Logistics Management
 - Army Commands Manage Services // Oversight by Army Contracting Command
 - Air Force Commands Manage Services // Oversight by Air Force PEO for Combat and Missions Support (Specifically Established for Services)
- MDA had Long-Term Legacy Contracts as Reform was Initiated
- MDA Converting to MiDAESS Approach Now
 - Aligns Support Services in a Functional "Management" Construct
 - Provides Centralized Support Services and Decentralized Execution
 - Provides Centralized Oversight, Reviews, and Performance Reporting